

PRODEMA NATURAL WOOD	MANAGEMENT MANUAL	Doc.: RMG.01.01
		Rev.: 03
INTEGRATED MANAGEMENT SYSTEM POLICY		Hoja: 1 de: 1

At PRODEMA NATURAL WOOD we know that the most important thing is the satisfaction of our customer. Our commitment is to offer a product and a service that is above the most demanding customer expectations.

The strategy of our company is based on the needs of the client, and to achieve the highest standards, Quality management, the Chain of Custody and Health and Safety at Work are our work base.

Our company is committed to:

- Implement a customer-oriented culture to detect needs and act on them.
- Establish an Integrated Management System, with objectives and goals, quantifiable as far as possible, and the introduction of management methods to enable their periodical controls. Also, to foster actions of continuous improvement in the areas of Quality, Health and Safety at Work, and which guarantee the promotion of Sustainable Forest Management.
- Comply with all norms and laws related to Quality and Health and Safety at Work applicable to the activity and products of PRODEMA NATURAL WOOD, including those concerning Sustainable Forest Management (Forest Product Chain-of-Custody Standard Document), and any other requirement to which the company commits.
- Introduce all programmes required to identify, eliminate or minimize risks related to Health and Safety at Work.
- Continuously train and inform all PRODEMA NATURAL WOOD staff through learning and awareness programs, promoting the implementation of good practices in regard to Quality, and to Health and Safety at Work in the carrying out of their functions by our workers.



Managing Director

23/02/2021